

Case studies of the volunteer's response on COVID 19

Introduction of the proposed study

In the end of 2019, the novel coronavirus (COVID-19) disease emerged from China and began threatening the health and millions lives of people within few weeks. The characteristic of COVID-19 is highly contagious and respiratory disease and immediately impacted government and public health system. The most of government declaring a public health emergency and government adopting extraordinary measures to prevent the contagion and limit the outbreak. The important measures to prevent this is a maintain social distance and hand hygiene with sanitizer and soap. In India as on 10th May 2020 more than 65000 infected cases and 2275 death in various part of India.

When any health emergency or disaster the government immediate response by various ways and government machinery design plan of action. When any health emergency occur the first response team is health worker and the volunteer. The volunteers working on providing dry ration, cook food, providing medical facilities and helping them by telephonic counselling etc. It is observed that volunteer work are contributing more than the government while helping the people. The response on disaster always by the individual, group or organized efforts and there are limited efforts to documents this effort.

During any disaster intervention whether disaster imposed by natural forces and/or man-made action first response is designing plan of action by government authorities and providing helping hand to the affected people. The humanitarian help is provide by various agency some agency working on disaster reduction risk where reduction on the impact of the disaster, some are working on the providing immediate relief like food, shelter and other material support and some agency working on the rehabilitation of the disaster affected people. The action plan and working strategies are different as per the types of disaster. First focus on the disaster are save life of the people by rescue from the disaster site and mainly this was conduct by the special team of the security personal. The humanitarian help is provided by the government or the volunteers organization and this also depend upon the types of disaster. During disaster some organization working on the mental health of the disaster affected people by providing psychological support through face to face

counselling or telephonic counselling. The volunteering organization response during disaster their core work or issues are different but they are response on disaster where intervention is require. The organization working on disaster relief are documents their work and published in their annual report but no one analysing this efforts for further improvement for next disaster. The COVID 19 disaster are very different from the other disaster so strategies used for dealing earlier disaster are limited use while response to the COVID-19 disaster.

Research problem

The COVID-19 is highly contagious and respiratory disease and spreading very fast and the breaking the spreading chain of the COVID-19 is only through restricted mobility of the infected and non-infected people. To protract people and treat infected people of COVID-19 there is requirement of work of some profession like health worker, police and humanitarians help worker during this disaster. There are documentation of the relief provide by various agency on various disaster but most of studies on disaster like flood, earthquake, fire etc but not on a contagious disease like COVID-19.

It is a culture of the Indian communities that when any disaster the community response this disaster immediate as per their capacity. During disaster lots of non-government organization and volunteer organization provide relief and work for the rehabilitation of the disaster affected people. The COVID 19 is highly contagious and respiratory disease which is spreading very fast and some of the helping worker infected by this diseases while providing help to the people. The proposed study is documents the efforts of the volunteers work while response the COVID-19 and strategies used for the response. The government using lockdown for the limiting the spreading the COVID-19 so all economic activities are stop during this types of the disaster. The volunteer organization always depend upon the donation and when economic activities remain shut and high fare of the economic slowdown on that background how the volunteer organization able to mobilization of fund for response the disaster.

Objectives of the Proposed Study

1. To documents the work of volunteers or organization response on COVID-19

2. To documents best strategies or practices of intervention on COVID-19 response.
3. To documents motivation of volunteers and difficulties facing while providing help to the affected people.
4. To know the strategies used for the mobilization of fund for providing relief to the disaster affected people.
5. To understand the operation structure while response to the COVID-19 disaster.

Framework and Methods

The purpose of this research study is document the efforts of the volunteers agency on response toward the COVID-19 disaster. The first efforts will be listing the volunteers agency those working on this disaster and categories this organization as per the types of response, geographical operation and the volunteers working on the relief. To know their efforts during disaster in depth interview of the head of the organization. To know the motivation and limitation of the volunteers the focus group discussion with the volunteer by FGD guideline. To know the operation of the organization during disaster the in-depth interview with the operation team of the organization. There are several response by the volunteers organization for each response there are different interview schedule for the organization.

Innovation/Path breaking Aspect of the Proposed Research

There are limited study or documentation on the response on disaster, those organization working on disaster only documents of their work and the objective is to compliance towards funding agency. The COVID-19 disaster are different from the other disaster where everyone know how to response and this know how developed on the past experience on disaster. While working on COVID-19 disaster require special skills and technique while response. This study will highlight the various tools and technique to the disaster response team while working on this type of disaster. The study also documents the support provide by the psychological helper and for them also it is different condition so from this study documents the strategy to the helping profession who are providing psychological support in this type of disaster.